

Citizens Advice

Background

Citizens Advice have been providing an outreach service from Clipstone Village Hall since May 2023. The service is well attended and provides a welcomed benefit to the community.

Correspondence received from Citizens Advice requesting the use of the meeting room on a Thursday morning with no charge was discussed at the Parish Council meeting of 22 March 2023, agenda item 142a. It was resolved to allow Citizens Advice to use the village hall with no hire fees on the basis that the hire is during normal Parish Council opening hours and there are no additional costs to the Parish Council.

Request

To meet the needs of the community, Citizens Advice would like to expand their service offering in Clipstone to include pre booked appointments. Citizens Advice have asked if the meeting room could be available to use free of charge during normal office hours on a Tuesday morning on an ad-hoc basis. This will be based upon demand, may not be every week and is in addition to the regular Thursday drop-in sessions.

Recommendation

It is recommended that Council approves Citizens Advice to use the meeting room during normal office hours on a Tuesday morning without meeting room fees so that services to residents can be expanded.